

MicroSurvey Customer Portal & Licensing FieldGenius Android

HOW TO SETUP A CUSTOMER ACCOUNT ON THE MICROSURVEY CUSTOMER PORTAL AND DOWNLOAD, INSTALL AND LICENSE FIELDGENIUS ANDROID

This document provides a user guide on how to create a customer account on the MicroSurvey License Portal. Customers are required to create a customer account to download FieldGenius Android. After you have created your customer account you can purchase a user license for FieldGenius Android. When you have purchased a FieldGenius Android license it will be listed in your customer account. You can use the customer portal to download the FieldGenius Android application, activate a license, register a license, transfer license ownership, deactivate a license on one device and activate it on a different device.

After you have purchase FieldGenius Android you will be able to access the license details on the customer portal including your License ID and Password. You will also be able to download the application to your device. Once installed and opened on your device you will need to input your FieldGenius Android License ID and Password to access the application. You need to be connected to the internet when you apply the license as the application needs to communicate with the license server to validate the license and to download the license key to unlock FieldGenius Android on the device.

The user guide below provides the steps to:

1. How to access the MicroSurvey Customer portal.
2. Now to create a customer account.
3. How to access FieldGenius license details.
4. How to download the application to your device.
5. How to configure the device for installing FieldGenius Android.
6. How to install FieldGenius Android on your device.
7. How to apply our FieldGenius License and access the application.

Open the MicroSurvey Customer Portal

- Click the link to open License Portal
- Open a browser
- Copy/paste or type in the License Portal Address

Link to the customer portal:

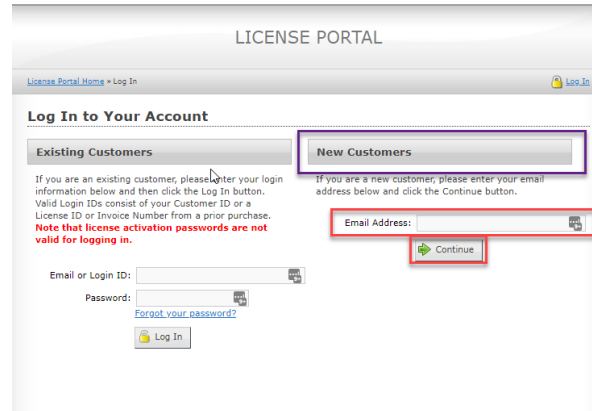
microsurvey.com/license

web Address

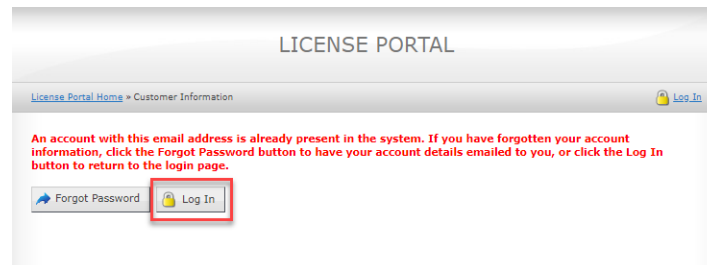
http:// microsurvey.com/license

New Customers

- For new Customers type in a valid email address
- Select Continue
- If the email address is already registered try a different email address or login to the existing customers account



Email Address allready in use warning



Complete Customer Information

- Complete mandatory customer information fields
- Choose a password
- Select email Notification options
- Select submit

LICENSE PORTAL

[License Portal Home](#) » Customer Information [Log In](#)

Customer Information

(* indicates a required field)

*Email:

Company Name:

*First Name:

*Last Name:

*Address Line 1:

Address Line 2:

*City:

*State/Province:

*Postal Code:

*Country:

*Phone:

Fax:

EU VAT Number:

Please DO NOT include the two character country code.

Choose a Password

You need to choose a password that will be used to protect your account. Please note that the password you enter here may be visible to support personnel. For this reason, we recommend that you generate a random password. **It is important that you record this password in a safe place.**

Password Source: Generate a Random Password (Recommended)
 Enter a Password (Not Recommended)

*Password:

Select Email Notifications

Notify me of product updates related to my purchase.

Notify me of new products and other special offers.

We will not use your name or email address for any purpose other than stated above.

Existing Customers

- Enter email or account ID number
- Enter password
- If you have forgotten your password use the forgot password link and follow instructions

LICENSE PORTAL

[License Portal Home](#) » [Log In](#) [Log In](#)

Log In to Your Account

Existing Customers

If you are an existing customer, please enter your login information below and then click the Log In button. Valid Login IDs consist of your Customer ID or a License ID or Invoice Number from a prior purchase. **Note that license activation passwords are not valid for logging in.**

Email or Login ID:

Password:

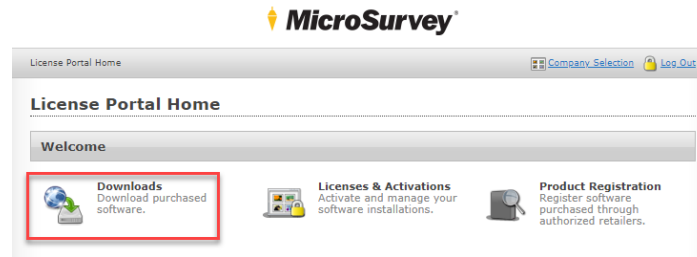
[forgot your password?](#)

New Customers

If you are a new customer, please enter your email address below and click the Continue button.

Email Address:

Select Download



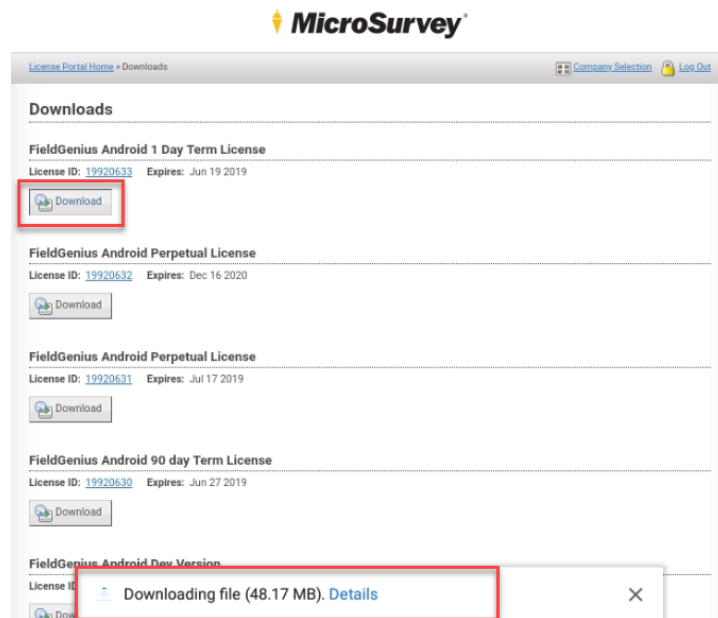
Purchase FieldGenius Android & Download

- Once you have a customer account you can purchase a FieldGenius Android user license.
- The purchased license information will be available to manage in your customer portal
- Download the FieldGenius Android application installation file.

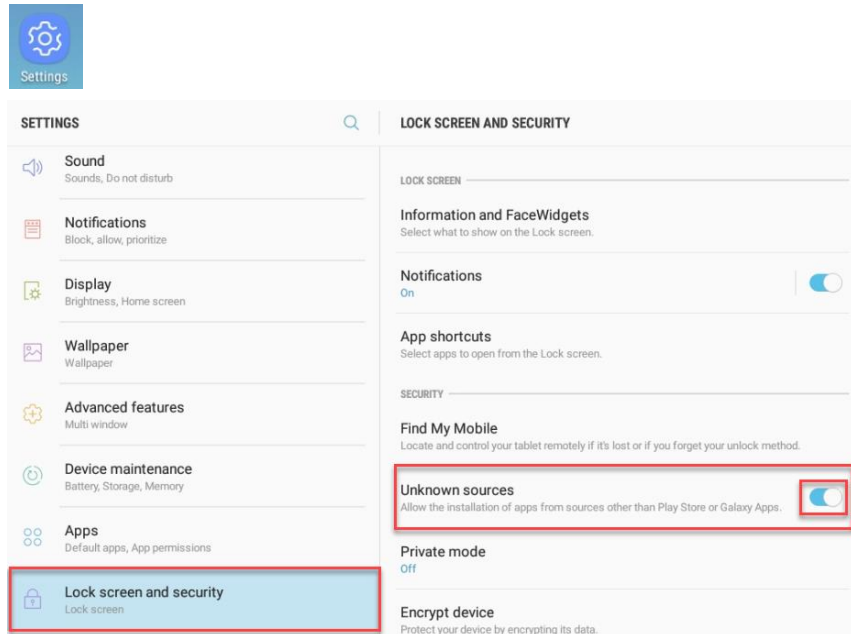
Select the License

Save the application install file “com.microsurvey.fieldgenius.apk”

The default location to save the file will be the Downloads folder on the device.

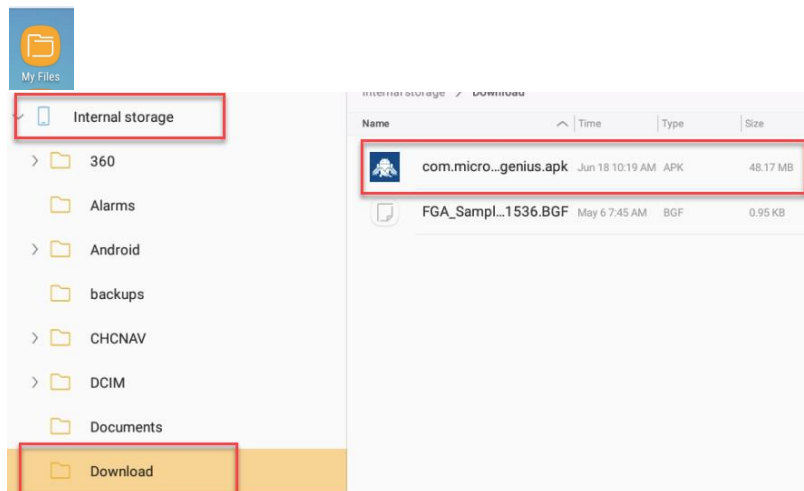


The settings default on most Android tablets are to install application delivered through the Google Play app store. To Install FieldGenius you need to configure your device settings to allow for installation of FieldGenius Android which is delivered directly from MicroSurvey. Depending on your Device Manufacturer and Android OS the settings may look different the the example below.



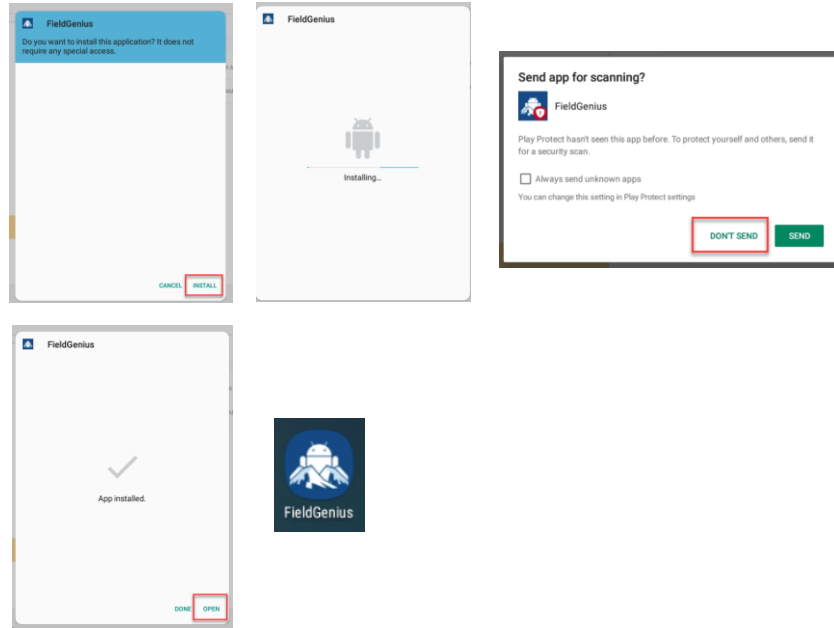
Configure Device to Install Third Party Applications and Install FieldGenius Android

Once the FieldGenius installation file `com.microsurvey.fieldgenius.apk` has been downloaded you can open it from the download menu bar or open my files and navigate to the download folder and tap the file to open it. This will start the installation process.



Install FieldGenius Android

- Install FieldGenius
- The application will start to install
- As this is a direct delivered application from a know source select the Don't Send option.
- Once the FieldGenius Android is installed you can select open to launch the application or use the application icon on the programs page at anytime



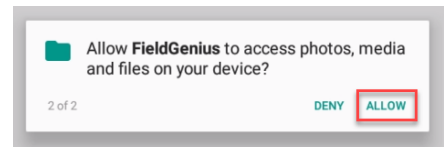
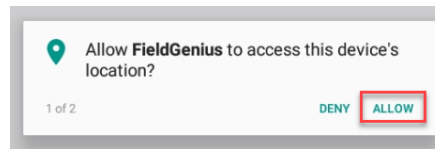
Open FieldGenius Android

- Install FieldGenius
- Allow FieldGenius to access the device location
- Allow FieldGenius to access Photo's and media files

To use the GNSS receiver location information on the device you need to allow the application to access the devices location functionality.

To access site background map caches and images collected by the device camera you need to allow access to photo and media files.

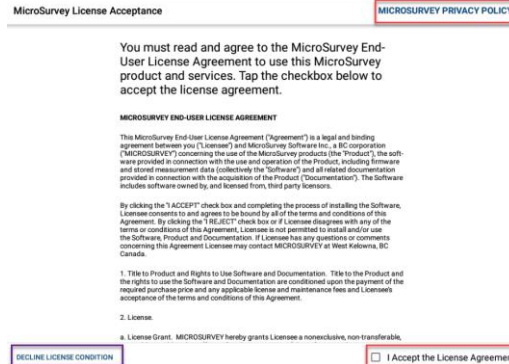
FieldGenius Android will not work properly if the customer does no allow access to the location, Photo and media files.



License End User Agreement

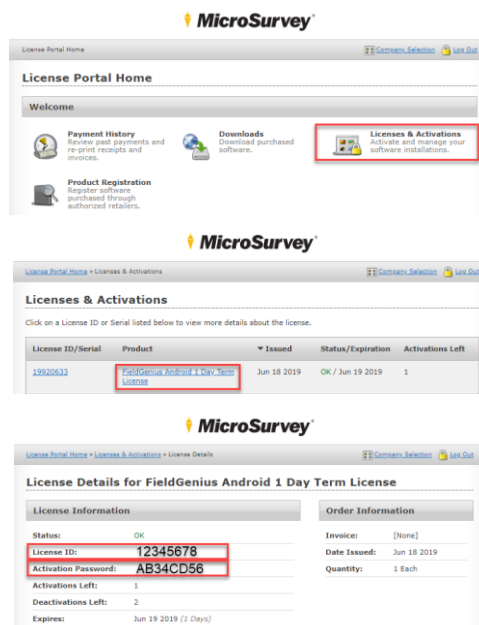
- Accept the end user agreement to access FieldGenius
- Decline the agreement exits the application
- Tap the MicroSurvey Privacy Policy button to accessed the privacy policy (need an internet connection)

When FieldGenius Android starts the user must agree to MicroSurvey's End User Agreement terms to use the application.



Get License Information from Customer Portal

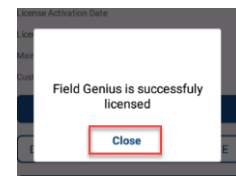
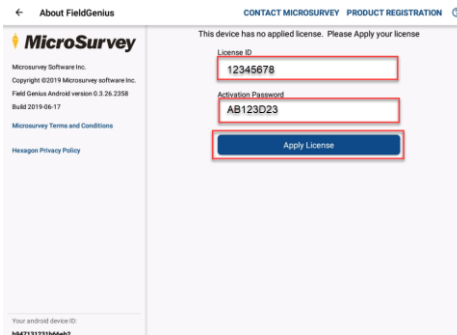
- Log in to the customer portal
- Tap the license and activation button
- Select the Product License
- Note the License ID and Password



Apply FieldGenius License

- Enter the License ID
- Enter the Password
- Select Apply License
- Close the License Confirmation notice


Note: you can get to the License information at anytime by going to settings and taping the About FieldGenius button.



Open FieldGenius Android

- Review the License Information
- Select Continue to Open FieldGenius Android

← About FieldGenius CONTACT MICROSURVEY PRODUCT REGISTRATION ⓘ



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Field Genius Android version 0.3.26.2358
Build 2019-06-17

[Microsurvey Terms and Conditions](#)

[Hexagon Privacy Policy](#)

License Information

Product Name	Invalid License
License ID	19920633
License Type	Subscription License
License Activation Date	Tuesday, June 18, 2019
License Expire Date	Wednesday, June 19, 2019
Maintenance Expire Date	
Customer ID	ken.fossey@microsurvey.com

[UPDATE SOFTWARE MAINTENANCE](#)

[DEACTIVATE LICENCE ON THIS DEVICE](#)

[MICROSURVEY CUSTOMER PORTAL](#)

Your android device ID:
b947131231b66eb2

[CONTINUE](#)

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sample_lots ⋮

Units	Meter
Coordinate System	UTM83-11
Vertical System	Ellipsoidal (WGS84)
Last Modified Date	2019-06-18 10:52:49 -07:00

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